

The Programs at Red Shield Services



MISSION STATEMENT

The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His Name without discrimination.

PURPOSE STATEMENT

The purpose of The Salvation Army Metro Atlanta Red Shield Services Emergency and Transitional Housing Facility (Red Shield Shelter) is to provide strategic intervention, refuge and safe lodging for homeless men, women and families with children in crisis. Our focus is to provide emergency, transitional and recovery programs that empower people of all ages to begin their transition to stable independence; by discovering and overcoming the root causes of their homelessness.

THE SALVATION ARMY
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The Emergency Programs

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1. Cold Weather Program
2. Dorm Monitor Housing Program
3. Emergency Assessment Housing Program
4. Re-Entry Partnership Housing Program
5. Supportive Emergency Housing Program
6. DeKalb County Program
7. Supportive Emergency-New Compass Program

The Family Programs

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8. Family Emergency Housing Program
9. DeKalb Family Emergency Housing Program
10. Fulton Family Emergency Housing Program
11. Family Transitional Housing Program

The Specialized Programs

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12. Harbor Light Drug Treatment Program
13. Savings Program
14. Veterans on the Move Program
15. Veterans on the Move Transitional Program (MH)
16. Veterans on the Move Bridged Housing
17. Aftercare Program
18. Special Needs

Home Again, a Rapid Re-Housing Program

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19. Home Again, A Rapid Re-Housing Program

Food Pantry, a Community Food Distribution Program

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20. Food Pantry

The Emergency Programs

Cold Weather Program

The Cold Weather program is a seasonal program for single males, single females, and up to 2 family units. The temperature must be predicted to drop below 40 degrees (anytime between 10:00 PM and 4:00 AM). Sober participants can present for intake as early as 9:45 PM and will continue to be accepted until all mats are occupied (30-men, 10-women, and 2 family units), on a first come, first served basis. No participant with a history of violence can return, all participants are searched for weapons and contraband. All participants will be provided with a mat and a blanket. By 5:00AM, all participants are asked to leave the building and are provided with a sack lunch and a list of community resources.

New this year, participants will be required to provide proof of a “negative” TB screen within 7 days of their initial entry. A referral to the Fulton County TB Clinic, will be given to those who request one. Dates available vary, depending upon the temperature forecast. This program is generally engaged sometime in November and ends sometime in March of the following year.

COST: Free
ELIGIBILITY: Homeless
HOW TO ENTER: Walk-in, 1st come, 1st serve
MAT COUNT: Varies up to 30 men, 10 women, 2 family units

Dorm Monitor Housing Program

The Dorm Monitor Program is a leadership program that provides shelter for a single adult male and female for up to 9 months. This is a night shelter program only. Consumers must leave Monday – Saturday morning by 8:00AM. Consumers must be able to care for self and be willing to provide leadership and direction to consumers in the dorms. Consumers will receive a bed, locker & 2 meals per day (breakfast and dinner).

COST: \$7.00 per night
ELIGIBILITY: Proof of income, no previous balance, must be eligible for re-admittance, and cannot be a sex offender. Consumer must be a current participant in another in-house program, and has expressed an interested in helping in this capacity. A recommendation by an Emergency Department staff member is also required.
HOW TO ENTER: By appointment with the Lead Case Worker.
BED COUNT: Men – 1, Women - 1

Emergency Assessment Housing Program

The Emergency Assessment Housing Program offers shelter for single adult male, and single adult female consumers for up to 30 days once, in a 365 day period. This is a night shelter program only. All consumers must leave Monday–Saturday morning by 8:00AM. Consumers must be able to care for themselves. Consumers will receive a bed, locker, & 2 meals per day, breakfast and dinner.

- COST:** Free
- ELIGIBILITY:** No previous balance, must be eligible for re-admittance, and cannot be a sex offender. Have not been enrolled in this program during the past 365 days.
- HOW TO ENTER:** Entry is on a first-come, first-served basis. To reserve a bed, you will have to present for intake weekday mornings by 8:00AM and Saturday by 12:00 PM. Same day intake will be arranged by the receptionist.
- BED COUNT:** Men – 17, Women – 14

Re-Entry Partnership Housing Program

Department of Community Supervision (DCS) Mission: As an integral part of the criminal justice system, we protect and serve all Georgia citizens through effective and efficient offender supervision in our communities, while providing opportunities for successful outcomes.

The Re-Entry Partnership Housing Program is a 90-day residential program for returning citizens recently released on parole or probation by DCS. Each consumer is randomly tested for drug and alcohol use. All consumers in this program are required to follow facility policies and procedures and must report to the program coordinator on a weekly basis. Consumers will receive a bed, locker & 3 meals per day.

- COST:** There is no cost to the consumer to participate in this program.
- ELIGIBILITY:** Your Prison Counselor or Community Supervision Officer should coordinate your arrangements through Tammy Herring, RPH Housing Coordinator, Governor’s Office of Transition, Support, and Reentry (GOTSR). Phone: 706-466-4776, Tammy.Herring@dcs.ga.gov
- HOW TO ENTER:** By referral only.
- BED COUNT:** Men-8, Women-2

Supportive Emergency Housing Program

The Supportive Emergency Program provides shelter for single adult male, and single adult female consumers for up to 180 days. This is a night shelter program only; all consumers must leave Monday–Saturday morning by 8:00AM. Consumers must be able to care for self. Consumers will receive a bed, locker & 2 meals per day (breakfast and dinner).

- COST:** Fee based, 30% of income up to \$10.00 per night
- ELIGIBILITY:** Proof of income, no previous balance, must be eligible for re-admittance, and cannot be a sex offender.
- HOW TO ENTER:** Entry is on a first-come, first-served basis. To reserve a bed, you will have to present for intake weekday mornings by 8:00AM and Saturday by 12:00 PM. Same day intake will be arranged by the receptionist.
- BED COUNT:** Men – 32, Women –22,

DeKalb County Program

The DeKalb County program provides shelter for single adult male and female consumers for up to 90 days for consumers that became homeless in Dekalb County. This is a night shelter program only; all consumers must leave the building, Monday-Saturday morning by 8:00 AM. Consumer must be able to care for themselves. Consumers receive a bed, locker & 2 meals per day (breakfast and dinner).

- COST:** There is no cost to the consumer to participate in this program.
- ELIGIBILITY:** Consumer has to be referred by a pre-approved DeKalb County social service agency. No previous balance, must be eligible for re-admittance, and cannot be a sex offender.
- HOW TO ENTER:** By referral only.
- BED COUNT:** Men – 2, Women –2

Fulton County Program

The Fulton County program provides shelter for single adult male and female consumers for up to 90 days for consumers that became homeless in Fulton County but outside the City of Atlanta limits. This is a night shelter program only; all consumer must leave the building, Monday-Saturday morning by 8:00 AM. Consumer must be able to care for themselves. Consumers receive a bed, locker & 2 meals per day (breakfast and dinner).

- COST:** There is no cost to the consumer to participate in this program.
- ELIGIBILITY:** Consumer has to be referred by a pre-approved Fulton County social service agency or can provide proof that they became homeless in an approved Fulton County zip code area. No previous balance, must be eligible for re-admittance, and cannot be a sex offender.
- HOW TO ENTER:** By referral only.
- BED COUNT:** Men – 7, Women –3

Supportive Emergency Program (New Compass)

The Supportive Emergency Program (New Compass) provides shelter for single Transgender consumers for up to 180 days for consumers that are homeless. This is a night shelter program only; all consumers must leave the building, Monday-Saturday morning by 8:00 AM. Consumer must be able to care for themselves. Consumers receive a bed, locker & 2 meals per day (breakfast and dinner).

- COST:** Fee based, 30% of income up to \$10.00 per night
- ELIGIBILITY:** Consumer can be referred by a pre-approved social service agency or walk-in. Proof of income, no previous balance, must be eligible for re-admittance, and cannot be a sex offender.
- HOW TO ENTER:** Entry is on a first-come, first-served basis. To reserve a bed, you will have to present for intake weekday mornings by 8:00AM and Saturday by 12:00 pm. Same day intake will be arranged by the receptionist.
- BED COUNT:** Trans Female – 4, Trans Male - 4

The Family Programs

Family Emergency Housing Program

The Family Emergency Housing Program offers shelter for parents and guardians with children up to 60 days once per calendar year. This is a night shelter program only. All consumers must leave each weekday morning by 8:00a.m. and each weekend day by 10:00a.m.. Consumers receive a private room and weekly Case Management. All rooms are furnished. All family rooms have private bathrooms. Additional services include, 2 meals per day (breakfast and dinner), financial and parenting skills classes.

- COST:** Free
- ELIGIBILITY:** No previous balance, must be eligible for re-admittance, and cannot be a sex offender, must have two (2) forms of identification based on HUD guidelines for acceptable identification. Must meet HUD guidelines for homelessness. Custody documentation for children is required. Must pass National Sex Registry background check. Each family member will receive 2 meals per day (breakfast and dinner).
- HOW TO ENTER:** Appointment only. Appointments are made with Family Program staff by calling 404.486.2718, Monday – Friday until 5:00 p.m.
- ROOM COUNT:** 1
- TOTAL BEDS:** 4

DeKalb County Family Emergency Housing Program

- COST:** Free
- ELIGIBILITY:** Must be able to seek employment, cannot be a sex offender, must have two (2) forms of identification based on HUD guidelines for acceptable identification. Custody documentation for children is required. Must meet HUD guidelines for homelessness. Must pass National Sex Registry background check. Each family member will receive 2 meals per day (breakfast and dinner).
- HOW TO ENTER:** Appointment only. Appointments are made with Family Program staff by calling 404.486.2718, Monday – Friday until 5:00 p.m.
- ROOM COUNT:** 4
- TOTAL BEDS:** 16

Family Transitional Housing Program

The Family Transitional Housing Program is a fee based program at \$10 per day. It provides shelter and intensive case management for parents and guardians with children up to one year. This is a night shelter program only. All consumers must leave each weekday morning at 8:00a.m. and each weekend day at 10:00 a.m. Consumers are responsible for self-care. Consumers receive a private room. All rooms are furnished. All family rooms have private bathrooms. Each family member will receive 2 meals per day (breakfast and dinner).

- COST:** Fee based, 30% of income up to \$10.00 per day.
- ELIGIBILITY:** Two (2) forms of identification based on HUD guidelines for acceptable identification. Must meet HUD guidelines for homelessness. No previous balance and must be eligible for re-admittance. Must pass National Sex Registry background check. Must have children as a part of the household. Parents must provide custodial documentation.
- HOW TO ENTER:** Appointments only. Call and schedule appointment with Family Program staff.
- ROOM COUNT:** 10
- TOTAL BEDS:** 44

Fulton County Family Emergency Housing Program

- COST:** Free
- ELIGIBILITY:** Must be able to seek employment, cannot be a sex offender, must have two (2) forms of identification based on HUD guidelines for acceptable identification. Custody documentation for children is required. Must meet HUD guidelines for homelessness. Must pass National Sex Registry background check. Each family member will receive 2 meals per day (breakfast and dinner).
- HOW TO ENTER:** Appointment only. Appointments are made with Family Program staff by calling 404.486.2718, Monday – Friday until 5:00 p.m.
- ROOM COUNT:** 2
- TOTAL BEDS:** 4

The Specialized Programs

Harbor Light Drug Treatment Program

The Harbor Light Drug Treatment program is a 3-month residential substance abuse program. Consumers are allowed to stay in facility all day. Harbor Light is faith based and utilizes the disease concept of addiction. Consumers participate in a host of groups, classes and Bible Studies. They receive intensive case management and group therapy. Each consumer must be willing to commit to 3-month program. Consumers are randomly tested for drug and alcohol use. All consumers must be able to care for self and function in all areas of the program. Consumers will receive 3 meals each day. An evening snack is provided (Monday- Friday) as well for the 1st month only.

- COST:** \$200 Per Month Non-Refundable (Free beds are available dependent upon circumstances)
- ELIGIBILITY:** No previous balance must be eligible for re-admittance, cannot be a sex offender, Physical exam, TB skin test, and blood work (RPR) and a clearance letter from a doctor is required at applicant's expense. All consumers must be detoxed for at least 7 days prior to entry.
- HOW TO ENTER:** Complete a successful interview with the Program Case Worker and/or Treatment Team. Interviews are appointment only. *There are no same day intakes or walk-ins.*
- BED COUNT:** Men – 18, Women – 4

Savings Program

The Savings Program provides shelter for single males, from 6 months up to 1 year. This is a night shelter program only. All consumers must leave Monday–Saturday morning by 8:00AM. Consumers must be able to care for self. All consumers receive case management. They must actively work to repair credit and open a savings account. A minimum of 30% of their income must be deposited each pay period into their savings account. All consumers must agree to have their savings account activity monitored by a case manager. Consumers will receive a bed, locker & 2 meals per day (breakfast and dinner).

- COST:** \$8.00 per day
- ELIGIBILITY:** No previous balance, must be eligible for in-house referral, identification and permanent employment/income, cannot be a sex offender
- HOW TO ENTER:** In-house referrals only.
- BED COUNT:** Men – 4

Veterans on the Move Program

This program is a residential substance abuse program for homeless veterans who have an honorable discharge. These veterans participate in our 3-month residential substance abuse program. They can stay for up to an additional 21 months, depending on approval from both RSS and VA Case Managers. They attend scheduled classes, groups and Bible Studies. Each consumer is randomly tested for drug and alcohol use. All consumers must be able to care for self and function in all areas of the program. Consumers will receive a bed, locker & 2 meals per day. An evening snack is provided (Monday- Friday) as well for the 1st month only.

- COST:** Funded by VA
- ELIGIBILITY:** No previous balance, and must be eligible for admittance. Cannot be a sex offender
- HOW TO ENTER:** Contact VAMC Homeless Veterans Program for referrals and required tests.
- BED COUNT:** Men – 64

Veterans on the Move Transitional (MH)

This program is a residential program for homeless veterans who have an honorable discharge and mental health issues. They can stay in this program for up to 2 years, depending on approval from both RSS and VA Case Managers. Each consumer is randomly tested for drug and alcohol use. All consumers must be able to care for self and function in all areas of the program. Consumers will receive a bed, locker & 2 meals per day.

- COST:** Funded by VA
- ELIGIBILITY:** No previous balance, must be eligible for admittance, and cannot be a sex offender.
- HOW TO ENTER:** Contact VAMC Homeless Veterans Program for referrals and required tests.
- BED COUNT:** Men – 64

Veterans on the Move Bridged Housing

This program is residential program for homeless veterans who have an honorable discharge and pending housing placement. They can stay in this program for up to 90 days. Each consumer is randomly tested for drug and alcohol use. All consumers must be able to care for self and function in all areas of the program. Consumers will receive a bed, locker & 2 meals per day.

- COST:** Funded by VA
- ELIGIBILITY:** No previous balance, must be eligible for admittance, and cannot be a sex offender.
- HOW TO ENTER:** Contact VAMC Homeless Veterans Program for referrals and required tests.
- BED COUNT:** Men – 64

Aftercare Program

- In recovery (Sponsor within 30 days)
- Be employed or in receipt of benefits
- Those employed full time can remain in the building when off
- All those on the property during church service shall attend
- Attend two meetings weekly
- The program will be six months long (Case by case for more than 6 months)
- Goals: Sobriety, ISP, savings and housing
- Case Management not less than three times a month
- Random drug testing
- Fee: \$8.00 per night

- COST:** \$8.00 per night
- ELIGIBILITY:** No previous balance, must be eligible for admittance, and cannot be a sex offender.
- HOW TO ENTER:** Contact Mr. Jackson, Case Manager at 404 486-2732, tyronne.jackson@uss.salvationarmy.org for entry information.
- BED COUNT:** Men – 12

Special Needs Program

This program provides shelter for single males from 6 months to 1 year who have medical concerns and or disabled. All consumers must leave Monday - Saturday morning not later than 8:00AM. Consumers must be able to care for themselves and make sure they make all medical appointments. All consumers receive case management. Consumers will receive a bed, locker, drawer and 2 meals per day (breakfast and dinner).

COST: \$8.00 per night

ELIGIBILITY: No previous balance, state identification, proof of recent TB Test (within 6 months), proof of income/award letter and cannot be a sex offender.

HOW TO ENTER: Contact Mr. Jackson, Case Manager at 404 486-2732, tyronne.jackson@uss.salvationarmy.org for entry information.

BED COUNT: Men – 12

Home Again, a Rapid Re-Housing Program

The Home Again program is designed to provide financial assistance to families that are categorized as either homeless, at risk of becoming homeless, or are at imminent risk of losing their current housing as defined by the HUD guidelines on homelessness.

Each household that we serve consists of at least one child under the age of 18 and has at least \$1100.00 of combined household income that can be verified as stable and reliable. Families that meet those requirements either receive short-term or long-term assistance, as determined on a case-by-case basis according to the needs of that household.

Those receiving short-term assistance will be discharged from the program at the end of the month in which they obtain the necessary financial assistance needed to stabilize their housing situation. Those families that receive long-term assistance are provided with sufficient financial assistance to cover their housing for up to 3 months, and will be allocated at the discretion of the CM.

Once a household is considered stably housed through our program, we provide after care services in which we contact the head of household at intervals of 30, 60, 90 and 180 days and do a follow up report to ensure that they are maintaining progress.

ELIGIBILITY: Referral from networking agencies. Must have sustainable income from employment, child support, etc.

HOW TO ENTER: Complete a successful interview with Misty Woods, Case Manager at 404 486-2713, Misty.Woods@uss.salvationarmy.org for entry.

Food Pantry, a Community Food Distribution Program

The Food Pantry is a program that provides nutritious non-perishable items to those persons who are experiencing a shortage of food, to serve the needs of their household. It operates Monday-Friday, 9 AM-2 PM (not open on holidays) and serves the 13 Metro Atlanta counties. Anyone can receive food from the pantry once every 30 days.

The amount of food will be determined by the number of persons in the household.

COST: N/A

ELIGIBILITY: Adult, 18 years or older. Provide proof that you are a resident of one of the 13 Metro Atlanta counties.

HOW TO ENTER: Walk-In, Referral