

The Salvation Army Social Services CODE of ETHICS

The Salvation Army holds an enviable position of confidence, respect, and trust ascribe to us by the communities in which we serve and by many of the persons who participate in our holistic ministries. All programs provided by The Salvation Army encompass our movement's mission "to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination." In keeping with this mission, all staff of The Salvation Army who have responsibility for the provision of social services (officers, employees, students, and volunteers) are guided by this Code of Ethics:

<p>To program participants</p> <p>Salvation Army personnel will...</p> <ol style="list-style-type: none"> 1. Reflect in their practice the high value of each individual conferred by their Creator-God. Reflect in their practice that The Salvation Army exists for those it meets in ministry and seeks to influence the world toward the betterment of mankind. 2. Acknowledge their primary responsibility to promote the well being of program participants and their commitment to develop individual capacity for successful living. 3. Provide services for which they are appropriately educated and trained, licensed or certified. 4. Respect the human dignity, civil and legal rights, right to self-determination, and right to informed consent of program participants. 5. Strive to understand culture and how this impacts human behavior and society, being sensitive to diversity and differences in people in the development of programs and case plans for various constituencies. Staff will avoid any derogatory language or any actions that could be interpreted as harassment. 6. Advise program participants about available religious services/activities with non-judgmental inclusion, but not require their participation. Where religious participation is a program requirement there will be informed consent at the time of admission to the program. 7. Not discriminate against any program participant on any basis not related to legitimate program requirements. 8. Respect program participants' right to privacy and adhere to The Salvation Army Policy and Guidelines on Confidentiality and the Protection of Personal Privacy. 9. Avoid any conflict of interest which hinders the provision of service, exploits program participants, or compromises The Salvation Army in any way. Staff may not engage in any business relationship with program participants or their families nor accept or exchange any substantive favor, gift or service with them. 10. Adhere strictly to established policies and standards regarding relationships and interactions with program participants and their families. 11. Make referrals appropriate to program participants' needs, advocating for the individual when necessary. <p>To colleagues</p> <p>Salvation Army personnel will...</p> <ol style="list-style-type: none"> 1. Respect all colleagues, whether supervisory or subordinate, and strive to develop a workplace environment that is supportive of the ministry of The Salvation Army, each other, and persons entering their sphere of influence. 2. Seek the advice, counsel, and support of colleagues and supervisors when necessary 	<ol style="list-style-type: none"> 3. Accept supervisory responsibilities only when possessing or actively seeking the necessary education, skills, or training and offer responsibilities only to those who possess or are actively seeking the necessary education, skills, or training. 4. Adhere to established policies and standards regarding relationships and interactions with colleagues, especially those under their supervision. 5. Collaborate, communicate, and cooperate with other Salvation Army departments and external community resources to provide additional services for program participants. 6. Discourage, prevent, confront and, as appropriate, report unethical behavior through official channels. <p>To Society</p> <p>Salvation Army personnel will...</p> <ol style="list-style-type: none"> 1. Promote The Salvation Army's commitment to social/spiritual transformation and to the development of individual capacity to participate as a contributor to the community. 2. Promote The Salvation Army's commitment to social/spiritual transformation and to the development of individual capacity to participate as a contributor to the community. 3. Report suspected or observed abuse of a child or vulnerable adult, criminal activity or a threat of harm to a program participant or others. 4. Assist in providing appropriate services to the community in time of public emergencies. 5. Use funds for the purposes stated. Reported program statistics will be supported by accurate program data. <p>As professionals</p> <p>Salvation Army personnel will...</p> <ol style="list-style-type: none"> 1. Maintain professional competence through regular continuing education, training and supervisory feedback. 2. Maintain relationships with program participants, colleagues, supervisors, and the community which are constructive, promote mutual respect and improve the quality of service. 3. Make clear distinctions between public statements and actions as a representative of The Salvation Army from those made as a private individual. All statements on behalf of The Salvation Army must accurately represent the official, authorized, and approved position of The Salvation Army. 4. Conduct themselves in a manner that reflects positively on The Salvation Army.
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