

Metro Atlanta Red Shield Services

Confidentiality of Resident Records

The confidentiality of resident records will be protected. Generally, a person outside the program will not be told the resident attends the program, nor will they be given any information identifying a resident as a participant in the program unless:

- ❖ The resident gives consent in writing.
- ❖ The disclosure is allowed by a court order.
- ❖ The disclosure is made to medical personnel in a medical emergency or to qualified personnel for research, audit, or program evaluation.

Confidentiality violations will not be tolerated. Suspected violations of confidentiality will be reported to the program coordinator and/or director.

This does not protect any information about crimes committed by a resident either at the program or against any person who works for the program or about any threat to commit such a crime.

Also, this does not protect any information about suspected child abuse/neglect from being reported under state law to appropriate state or local authorities.

Signature of Consumer

Date